

## **HUSH TROUBLESHOOTING**

If your HUSH ear plugs keep dropping connectivity or if one does not seem to work, make sure your HUSH earplugs are in close proximity to your smartphone (within 3-4 feet). Make sure your smartphone's Bluetooth connection is on by resetting it (go to settings, turn it off and then back on). Follow the steps below to reset your HUSH earplugs.

## **Reset your earplugs**

- Plug the HUSH charger into computer so that it is charging
- Take the HUSH earplug that does not seem to be cooperating and place it in charger for 2 full seconds, making sure the light glows blue
- Remove earplug from charger for a full 2 seconds
- Repeat this process for a total of ten (10) times

If you have tried resetting your Bluetooth connections, restarting your smartphone, and resetting your earplugs, but are still facing unstable Bluetooth connection issues with consistent disconnects, please contact Oaktree Products.